

Accessibility Booking Form Forest Live 2023

* Required

Application process

- Please read www.forestryengland.uk/forest-live-access-statement before completing this form.
- Purchase your tickets and note either the transaction number or customer number
- Complete this Accessibility Booking Form (only valid with a transaction or customer reference number).
- We aim to respond **within 3 working days** to confirm your requests
- We will send a confirmation email, confirming which accessible facilities have been booked.

Submitting your form

Complete and submit this form online now

If you prefer to complete the form on paper then print the PDF version and post your completed form to: Forestry England, Innovation Centre, Croxton Road, Thetford, Norfolk IP24 1JD, however please understand this will take additional time to reach us and facilities are subject to availability.

If you have any questions email customerrelations@forestryengland.uk or phone 0300 068 0400

By submitting this form you confirm you have read the Forest Live Access Statement and understand that pre-bookable access facilities are not confirmed until you receive a confirmation email.

1. Transaction Number or CRM ID: *

2. Full Name *

3. Contact phone number *

4. Email address *

5. Do you require a Personal Assistant ticket? *

Yes

No

6. Please confirm which of the following you receive/hold as eligibility of your request *

- Disability Living Allowance (mobility or care component)
- Attendance Allowance
- Personal Independence Payment (daily living or mobility component)
- a valid Access Card
- Other (complete Question 11 below)

7. Do you require access to either the Raised Viewing Platform, (for wheelchair users and those needing to remain seated throughout) OR access to the Ground-level Grass Viewing Area, near the platform and accessible toilets (both areas admit 1 plus a Personal Assistant) *

- Yes - Raised Viewing Platform (I need to remain seated)
- Yes - Ground-level Grass Viewing Area
- No

8. Do you require a space in the Accessible Car Park (to admit 1 vehicle) *

- Yes - Blue Badge Holder
- Yes - Other (complete Question 11 below)
- No

9. Westonbirt Arboretum venue only - Do you require the hire of a wheelchair?

- Yes
- No

10. Are you planning to be dropped off and collected by taxi / personal drop off? *

Yes

No

11. **Statement of alternative eligibility**

We recognise that the eligibility suggested above is not definitive. If you do not have any of these but wish to apply for access facilities, use the box below to state why you require them. Your application will be reviewed on a case by case basis.

12. If you have access requirements that are not covered by the bookable facilities above, please describe them below, and we shall make every effort to make a reasonable adjustment to meet your needs if possible.

13. We would like to retain data for your convenience, so that you do not need to re-submit this each year. If your application is successful, we can hold your access data for a period of 3 years. You can then contact us to rebook access facilities without having to submit a form. Do you consent to this? *

Yes

No (please only hold my access info in relation to this event)