



## Bedgebury Ambassador

### Role description

#### About Us

Forestry England is part of the Department for Environment, Food and Rural Affairs (DEFRA) and is responsible for the sustainable management of the Public Forest Estate for people, nature and the economy.

Bedgebury National Pinetum is home to a world-leading collection of conifers and a beautiful forest landscape that welcomes hundreds of thousands of visitors each year. Visitors come to enjoy the trees, trails, events, wildlife and outdoor recreation opportunities that make Bedgebury a special place to visit.

#### Description

Become a Bedgebury Ambassador and help us provide a welcoming, safe and enjoyable experience for visitors across the National Pinetum and wider forest.

As a Bedgebury Ambassador, you will be a friendly and visible presence on site, helping visitors make the most of their visit while supporting Forestry England staff during busy periods. This varied outdoor role combines visitor welcome, site stewardship and event support, making it ideal for people who enjoy meeting others and taking pride in caring for special places.

#### When?

- Primarily weekends, school holidays and event days
- Flexible volunteering opportunities throughout the year
- We are looking for a commitment of approximately 1-2 shifts per month

#### What's involved?

- Welcoming visitors and helping them enjoy their visit
- Providing information about the site, facilities, trails and activities
- Supporting visitor arrivals and helping during busy periods in car parks and visitor areas
- Assisting Forestry England staff at events and seasonal activities
- Helping keep Bedgebury looking its best through light litter picking and reporting issues
- Acting as an extra pair of eyes and ears across the site
- Monitoring visitor behaviour and promoting responsible enjoyment of the National Pinetum and forest
- Politely reminding visitors of site guidelines, including:
  - Keeping dogs under control and on leads where required
  - Using designated cycling routes

- Respecting wildlife, trees and other visitors
- Reporting maintenance, safety or visitor concerns to staff
- Helping create a positive and welcoming atmosphere for all visitors

## We'd like you to

- Enjoy spending time outdoors in all seasons
- Have a friendly, approachable and positive attitude
- Be confident engaging with members of the public
- Enjoy working as part of a team
- Be comfortable walking around the site for extended periods
- Have good communication skills
- Be willing to follow Forestry England policies and health and safety guidance
- Undertake training specific to the role
- Wear suitable outdoor clothing and footwear

## A special note for dog owners

Well-behaved dogs are welcome to accompany volunteers where appropriate and agreed in advance. Four-legged ambassadors can be great conversation starters and help promote responsible dog walking, making them valuable supporters of the visitor experience.

## We will provide

- A volunteer registration and induction prior to taking up the role
- Full training and ongoing support
- Forestry England volunteer uniform
- Free parking on your volunteer day
- Access to facilities for making hot drinks during your volunteer shift
- An annual volunteer membership for free admission to Bedgebury after 35 hours of regular volunteering
- Regular volunteer newsletters and updates
- An invitation to volunteer events and appreciation activities

If you would like to volunteer in this role please register your expression of interest [here](#)

For more information about volunteering at different Forestry England sites please visit our website [www.forestryengland.uk/volunteering](http://www.forestryengland.uk/volunteering)

For more information about volunteering with Forestry England, please visit [www.forestryengland.uk/volunteering](http://www.forestryengland.uk/volunteering)