



Cannock Chase Forest, Staffordshire, 9th to the 12th of June 2022

About us

Forestry England is the government department responsible in England for protecting, expanding and promoting the sustainable management of woods and forests and increasing their value to society and the environment. Forest Live is an independent programme organised by Forestry England to bring forests to new audiences. Money raised has contributed to a wide range of projects, from wildlife conservation to making improvements for visitors.

What to do next

Check out the 7 Forest Live Volunteer Roles below, make a note of the role you would like to do and then complete the online Forest Live Expression of Interest on the volunteer webpage.

Forest Live - Setup Assistant

Role Description

The Forest Live team are looking for volunteers to help assist with the setup of our Forest Live concerts. Setup takes place over four days (Monday – Thursday) 8am -4pm before the concerts. We are looking for people who can volunteer on at least two days. This role may include a number of different duties but may involve

- Working with the ranger team helping setup cones, signage, screening, fencing, barriers and car parks
- Picking up litter using a hand held litter picking device

What's involved?

Before your shift you will need to complete an online module covering an induction and Forest Live health and safety.

Your volunteering experience will start with a general volunteer briefing where we'll go through information about the role. You'll get a break part way through the day to get something to eat.

We'd like you to

- Have a friendly personality and enjoy meeting people
- Enjoy working as part of a team
- Be hard working
- Have good communication skills

We will

- Brief you on the event and the details of your role
- Provide you with a volunteer hi-viz tabard
- Provide you with a sandwich meal pack and hot and cold drinks.



Forest Live - Daytime Steward / Litter Picker

Role Description

The Forest Live team are looking for volunteers to help steward and litter pick during the daytime, 8am – 4.30pm, before our Forest Live concerts. This role may include a number of different duties but may involve

- Marshalling gates and access points to control access and advise customer of concerts
- Helping customers with any questions or queries they may have
- Giving information and advice to early concert arrivals
- Picking up litter using a hand held litter picking device
- Checking arena, carparks and walkways and replacing cones, signage and screening as required

What's involved?

Before your shift you will need to complete an online module covering an induction and Forest Live health and safety.

Your volunteering experience will start with a general volunteer briefing where we'll go through information about the event. You'll get a break part way through the day to get something to eat.

We'd like you to

- Have a friendly personality and enjoy meeting people
- Enjoy working as part of a team
- Be hard working
- Have good communication skills

We will

- Brief you on the event and the details of your role
- Provide you with a volunteer hi-viz tabard
- Provide a litter picker, gloves and bags for litter picking
- Provide you with a sandwich meal pack and hot and cold drinks.

Forest Live - Carparks & Pathways Steward

Role Description

The Forest Live team are looking for volunteers to help steward at our Forest Live concerts, 3.30pm - midnight. This role may include a number of different duties but may involve

- Meeting and greeting customers being dropped off before the concert
- Helping customers with any questions or queries they may have
- Marshalling crossing points to ensure customers cross traffic safely
- Marshalling walkways to make sure people don't get lost
- Marshalling queues
- Helping customers leaving the concert find their the person picking them up



Forestry England Forest Live Volunteer Roles

What's involved?

Your volunteering experience will start with a general volunteer briefing where we'll go through information about the event. You'll then go to your stewarding location where your team leader will go through the details of your role. You'll get a break part way through the evening to get something to eat and have a walk around the concert. Part way through the concert your team leader will take you to your stewarding location for the second half of your shift and again go through the details of your role.

We'd like you to

- Have a friendly personality and enjoy meeting people
- Enjoy working as part of a team
- Have good communication skills

We will

- Brief you on the event and the details of your role
- Provide you with a volunteer hi-viz tabard
- Provide you with a sandwich meal pack and hot and cold drinks.

Forest Live - Arena Steward / Litter Picker

Role Description

The Forest Live team are looking for volunteers to help us steward and litter pick around the concert arena 3.30pm - midnight. The details of role will involve

- Marshalling queues to helping customers arriving at the arena
- Picking up litter using a hand held litter picking device
- Keeping the arena entry gate areas clean and tidy
- Emptying bins and re stocking with new bin bags
- Helping customers with any questions for queries they may have

What's involved?

Your volunteering experience will start with a general volunteer briefing where we'll go through information about the event. You'll then go with your team leader to have a tour of the site where they point out all the key areas and facilities are and will show you the location of the bins and skips. You'll get a break part way through the evening to get something to eat and have a walk around the concert. When the concert finishes you'll assist with picking up litter left in the arena

We'd like you to

- Have a friendly personality and enjoy meeting people
- Be hard working
- Enjoy working as part of a team

We will

- Brief you on the event and the details of your role
- Provide you with a volunteer hi-viz tabard



Forestry England Forest Live Volunteer Roles

- Provide a litter picker, gloves and bags for litter picking
- Provide you with a sandwich meal pack and hot and cold drinks.

Forest Live - Accessible Platform Assistant

Role Description

The Forest Live team are looking for volunteers to assist customers on the accessible viewing platform located in the concert arena 3.30pm - midnight. This is a challenging but rewarding role and is key role to ensure customers have a great concert experience. The details of role will involve

- Meeting and greeting customer and providing assistance if needed
- Managing access to the accessible platform balancing the needs of different groups of customers
- Working with security to sensitively manage access to the accessible toilet
- Providing information to customers about the facilities available in the arena

What's involved?

Your volunteering experience will start with a general volunteer briefing where we'll go through information about the event. You'll then go to the arena where you team leader will point out the key areas and facilities including the accessible entrance, platform and toilets. You'll get a break part way through the evening to get something to eat and have a walk around the concert. After the concert you will oversee customers leaving the accessible platform. We'll then ask you to assist the arena team with litter picking.

We'd like you to

- Have a friendly personality and enjoy meeting people
- Be caring and compassionate
- Enjoy working as part of a team
- Have good communication skills

We will

- Provide you with an accessibility briefing
- Brief you on the event and the details of your role
- Provide you with a volunteer hi-viz tabard
- Provide a litter picker, gloves and bags for litter picking
- Provide you with a sandwich meal pack and hot and cold drinks.

Forest Live - Accessible Parking Meet & Greet

Role Description

The Forest Live team are looking for volunteers to meet and greet customers in the accessible parking area 3.30pm - midnight and to provide any information required to ensure customers have a great concert experience. The details of role will involve



Forestry England Forest Live Volunteer Roles

- Meeting and greeting customer and providing assistance if needed
- Providing information to customers about how to get to the arena and the facilities that are available
- Helping customers with any general questions or queries they may have

This role may include assisting with litter picking if required.

What's involved?

Your volunteering experience will start with a general volunteer briefing where we'll go through information about the event. You'll then go to accessible parking area where your team leader will go through the details of your role. You'll get a break part way through the evening to get something to eat and have a walk around the concert. After the concert you will oversee customers getting back to their cars.

We'd like you to

- Have a friendly personality and enjoy meeting people
- Be caring and compassionate
- Enjoy working as part of a team
- Have good communication skills

We will

- Provide you with an accessibility briefing
- Brief you on the event and the details of your role
- Provide you with a volunteer hi-viz tabard
- Provide you with a sandwich meal pack and hot and cold drinks.

Forest Live - Ticket Office Assistant

Role Description

The Forest Live team are looking for volunteers to help in our onsite box office 3.30pm - midnight. Overseen by an experience member of Forestry England staff volunteer box office coordinators will be selling tickets, issuing passes and wristband and coordinating lost property. This is a key role to ensure customers have a smooth customer journey into the concert arena. The details of role will involve

- Selling tickets using a portable credit card machine (if tickets are still available to buy)
- Issuing ticket collections for late sales
- Issuing wristbands to press and guests
- Helping customers with ticket related questions and queries
- Coordinate a lost property system by recording lost and found items and giving information about checking if lost items have been found

An experienced team leader will be in the box office at all times to deal with any more difficult queries and to give you any help or assistance you may need.



Forestry England Forest Live Volunteer Roles

What's involved?

Your volunteering experience will start with a general volunteer briefing where we'll go through information about the event. You'll then go to the box office with the box office team leader who will go through the details of working in the box office. There will be plenty of time before the box office opens to allow you to familiarise yourself with everything. You'll get a break part way through the evening to get something to eat and have a walk around the concert. The box office will close at around 9.30pm and we'll then ask you to assist the arena team with litter picking after the show has finished.

We'd like you to

- Have a friendly personality and enjoy meeting people
- Be methodical and organised
- Enjoy working as part of a team
- Have good communication skills

We will

- Brief you on the event and the details of your role
- Provide you with a volunteer hi-viz tabard
- Provide any equipment / stationary needed in the box office
- Provide a litter picker, gloves and bags for litter picking
- Provide you with a sandwich meal pack and hot and cold drinks.