

# Shadow Volunteer

## Details

### Recreation - Delamere Forest

Country	England
Location	Delamere forest, Linmere, Delamere, Northwich <b>Postcode:</b> CW8 2JD <b>Postcode:</b>
Position Type	1-3 days per week for 6 months
Salary	Voluntary
Closing date for applications	10 <sup>th</sup> July 2022

## Background Information

Forestry England are the country's largest land manager, caring for the nation's forests for people, nature and the economy. The foundation of our organisation is our world-class sustainable management of the nation's forests.

The Central Forest District has responsibility for the management of some 30,000ha of the Nation's Forests within a triangle formed by Liverpool, Hull, and Milton Keynes. This gives rise to a large diversity of users, customers, neighbours and pressures, all of which are interacting on a varied backdrop of land uses.

We are proud to be able to offer a shadow volunteer opportunity for individuals with an interest in pursuing a career in conservation, community engagement, recreation, site management, working with volunteers and the public.

Over 750,000 visitors visit Delamere Forest every year to enjoy over 2000 acres of forest with 25km of trails for walking, running, cycling and horse riding - there is something suitable for all ages and abilities at Delamere Forest.

## The Role

We are looking for an individual to join the Recreation team to support Visitor Services and the wider recreation team.

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Successful applicants will be given training and development opportunities by work shadowing the Recreation team at Delamere Forest. They will develop on the job skills; including development of customer service, learning techniques, leading and working with groups and planning and running events, practical site management and working/leading volunteers.

## What we offer

- Training relevant to the role from your experienced member of staff you are shadowing along with gaining knowledge from wider colleagues.
- Guidance and support in applying for further training or employment opportunities.
- Genuine out of pocket expenses which includes travel expenses beyond your reporting station.
- Volunteer parking pass after 35 hours of volunteering.
- Volunteer uniform.
- Formal training opportunities - first aid, risk assessments, and manual handling.

## Purpose

Working as part of the team to deliver key Forestry England messages through the Recreation Team. Supporting the Visitor Services team and Recreation Rangers to provide outstanding customer experiences at Delamere Forest. Within the team you will have opportunities to; welcome visitors, support and supervise volunteer groups, and maintain the forest centre by completing facility inspections and carrying out associated maintenance, ensuring a safe visit for all.

This role would suit someone seeking a career in the environmental sector; visitor services, countryside ranger, community work, environmental or outdoor education.

## Person Specification

### Experience

#### *Essential*

Interest in the environment, Forestry England, woodland management, recreation or customer service in an outdoor setting.

#### *Desirable*

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Experience or interest in environmental or outdoor work, customer service working with volunteers, practical site management, delivering sessions to a variety of groups; through previous employment, voluntary work or study.

## Working with Other People

### *Essential*

Be approachable, open, polite and helpful to others.

Respect diverse backgrounds, views and approaches.

Willingness to work as part of a team as well as the ability to work on your own.

### *Desirable*

Experience of working with people from a wide range of social backgrounds.

Willingness and enthusiasm to greet groups and help customers.

## Communication

### *Essential*

Ability to listen and communicate with people from a variety of age groups, abilities, behaviours and backgrounds.

Ability to deal with difficult situations with tact, diplomacy and in a constructive manner.

## Deliver Results

### *Essential*

Motivated and capable of working under own initiative.

Prioritise and organise your time and resources effectively to meet agreed deadlines and objectives.

### *Desirable*

Understand and apply current legislation, rules and procedures relevant to the job (e.g. Health & Safety, Risk assessment).

## Learn and Apply

### *Essential*

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Be open to change and show a willingness to undertake appropriate training to develop new skills and confidence.

Take responsibility for own work, learning from experience, mistakes and constructive feedback.

## Other

Able and willing to work 1-3 days per week, predominantly weekdays although may occasionally include evenings and weekend working.

This post may require you to hold and continue to hold, a full current driving licence. Duties will require you to be fit and able to negotiate rough terrain. However, Forestry England is willing to consider any proposal put forward by applicants that would allow them to do the role by other means. This role will require a DBS check.

## How to apply

To apply for this Shadow Volunteer opportunity please complete the online [Shadow Volunteer application form](#). Answer the questions on the form and explain how your skills, interests and experiences meet all the areas outlined in this Person Specification. Please use **examples** where appropriate, without detail we cannot see how you meet the role specification.

Specify you are applying for *Recreation - Delamere Forest*

If you are unable to use our online application or need an alternative application method please email [volunteer@forestryengland.uk](mailto:volunteer@forestryengland.uk) and state which opportunity you wish to apply for and what your requirements are to enable you to apply.

## Key dates

**Application closing date: 10<sup>th</sup> July 2022**

**Interviews from 15<sup>th</sup> of August 2022**

**Induction 5<sup>th</sup> of September 2022**