## Forest Live – Carparks & Pathways Steward

### About us

Forestry England is the government department responsible in England for protecting, expanding and promoting the sustainable management of woods and forests and increasing their value to society and the environment. Forest Live is an independent programme organised by Forestry England in partnership with Cuffe & Taylor to bring forests to new audiences. Money raised has contributed to a wide range of projects, from wildlife conservation to making improvements for Forestry England visitors.

### Role Description

The Forest Live team are looking for people to help steward at our Forest Live concerts. This role may include a number of different duties but may involve

* Meeting and greeting customers being dropped off before the concert
* Helping customers with any questions or queries they may have
* Marshalling crossing points to ensure customers cross traffic safely
* Marshalling walkways to make sure people don’t get lost
* Marshalling queues
* Depending on which venue you are volunteering at you may be asked to help oversee customers getting back to their cars after the concert.

### What’s involved?

Before your shift you will need to complete an online induction covering information about the event and health and safety. Your shift will start with a briefing where we’ll go through everything you’ll need to know about the event. You’ll then go to your stewarding location where your team leader will go through the details of your role. If you opt to work until the end of the night you’ll get a break part way through the evening to get something to eat and have a walk around the concert. Depending on which venue you are volunteering at you may be asked to help oversee customers getting back to their cars after the concert.

Some of the stewarding points are a 15-20min walk away from the concert site. You will be required to walk to your stewarding location after your briefing and to take water and warm layers with you. You will be in one fixed location guiding visitors as they come in. The majority of the shift involves standing and walking. We may be able to provide a chair or you can bring your own as long as it doesn’t obstruct the pathways.

### We’d like you to

* Have a friendly personality and enjoy meeting people
* Enjoy working as part of a team
* Have good communication skills

## We will

* Brief you on the event and the details of your role
* Provide you with a hi-viz tabard and any other personal protective equipment required for your role.
* Provide you with food and refreshments.

## Forest Live – Ticket Scanning

### About us

Forestry England is the government department responsible in England for protecting, expanding and promoting the sustainable management of woods and forests and increasing their value to society and the environment. Forest Live is an independent programme organised by Forestry England in partnership with Cuffe & Taylor to bring forests to new audiences. Money raised has contributed to a wide range of projects, from wildlife conservation to making improvements for Forestry England visitors.

### Role Description

The Forest Live team are looking for people to help us scan customers tickets and welcome them to the concerts. The details of role will involve

* Using a handheld mobile ticket scanner (similar to a mobile phone) to scan customers tickets

### What’s involved?

Before your shift you will need to complete an online induction covering information about the event and health and safety. Your shift will start with a briefing where we’ll go through everything you’ll need to know about the event. You’ll then go to the arena gates ready to scan customer tickets when the arena opens. There will a gate supervisor available to help with any issues that might occur with tickets, the scanners or any customer issues that you need assistance with.

### We’d like you to

* Have a friendly personality and enjoy meeting people
* Be hard working
* Enjoy working as part of a team

## We will

* Brief you on the event and the details of your role
* Provide you with a hi-viz tabard and any other personal protective equipment required for your role.
* Provide ticket scanning device and training on how to use it.
* Provide you with food and refreshments.

## Forest Live – Daytime Steward / Litter Picker

### About us

Forestry England is the government department responsible in England for protecting, expanding and promoting the sustainable management of woods and forests and increasing their value to society and the environment. Forest Live is an independent programme organised by Forestry England in partnership with Cuffe & Taylor to bring forests to new audiences. Money raised has contributed to a wide range of projects, from wildlife conservation to making improvements for Forestry England visitors.

### Role Description

The Forest Live team are looking for people to help steward and litter pick during the daytime before our Forest Live concerts. This role may include a number of different duties but may involve

* Marshalling gates and access points to control access
* Helping customers with any questions or queries they may have
* Giving information and advice to early concert arrivals
* Picking up litter using a handheld litter picking device
* Checking arena, carparks and walkways and replacing cones, signage and screening as required

### What’s involved?

Before your shift you will need to complete an online induction covering information about the event and health and safety. Your shift will start with a briefing where we’ll go through information about the event and everything you need to know about your role. If you work a full 8-hour shift, you’ll get a break part way through the day to get something to eat. This role could involve standing or sitting at an entrance point to greet and advise customers as well as walking on uneven terrain/grassy areas to prepare the arena for the concert.

### We’d like you to

* Have a friendly personality and enjoy meeting people
* Enjoy working as part of a team
* Be hard working
* Have good communication skills

## We will

* Brief you on the event and the details of your role
* Provide you with a hi-viz tabard and any other personal protective equipment required for your role.
* Provide a litter picker, gloves and bags for litter picking
* Provide you with food and refreshments.