

Forest Live - Daytime Steward / Litter Picker

About us

Forestry England is the government department responsible in England for protecting, expanding and promoting the sustainable management of woods and forests and increasing their value to society and the environment. Forest Live is an independent programme organised by Forestry England to bring forests to new audiences. Money raised has contributed to a wide range of projects, from wildlife conservation to making improvements for visitors.

Role Description

The Forest Live team are looking for people to help steward and litter pick during the daytime before our Forest Live concerts. This role may include a number of different duties but may involve

- Marshalling gates and access points to control access
- Helping customers with any questions or queries they may have
- Giving information and advice to early concert arrivals
- Picking up litter using a handheld litter picking device
- Checking arena, car parks and walkways and replacing cones, signage and screening as required

What's involved?

Before your shift you will need to complete an online induction covering information about the event and health and safety. Your shift will start with a briefing where we'll go through information about the event and everything you need to know about your role. You'll get a break part way through the day to get something to eat. This role could involve standing or sitting at an entrance point to greet and advise customers as well as walking on uneven terrain/grassy areas to prepare the arena for the concert.

We'd like you to

- Have a friendly personality and enjoy meeting people
- Enjoy working as part of a team
- Be hard working
- Have good communication skills

We will

- Brief you on the event and the details of your role
- Provide you with a hi-viz tabard and any other personal protective equipment required for your role.
- Provide a litter picker, gloves and bags for litter picking
- Provide you with a sandwich meal pack and hot and cold drinks.

Forest Live - Carparks & Pathways Steward

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Role Description

The Forest Live team are looking for people to help steward at our Forest Live concerts. This role may include a number of different duties but may involve

- Meeting and greeting customers being dropped off before the concert
- Helping customers with any questions or queries they may have
- Marshalling crossing points to ensure customers cross traffic safely
- Marshalling walkways to make sure people don't get lost
- Marshalling queues
- Helping marshal the pick-up area and helping customers leaving the concert find the person picking them up

What's involved?

Before your shift you will need to complete an online induction covering information about the event and health and safety. Your shift will start with a briefing where we'll go through everything you'll need to know about the event. You'll then go to your stewarding location where your team leader will go through the details of your role. You'll get a break part way through the evening to get something to eat and have a walk around the concert. Towards the end of the concert your team leader will direct you to your stewarding location for the second half of your shift to facilitate customers leaving the site and again go through the details of your role.

Some of the stewarding points are a 15-20min walk away from the concert site. You will be required to walk to your stewarding location after your briefing and to take water and warm layers with you. You will be in one fixed location guiding visitors as they come in. The majority of the shift involves standing and walking. We may be able to provide a chair or you can bring your own as long as it doesn't obstruct the pathways.

We'd like you to

- Have a friendly personality and enjoy meeting people
- Enjoy working as part of a team
- Have good communication skills

We will

- Brief you on the event and the details of your role
- Provide you with a hi-viz tabard and any other personal protective equipment required for your role.
- Provide you with a sandwich meal pack and hot and cold drinks.

Forest Live - Arena Steward / Litter Picker

About us

Forestry England is the government department responsible in England for protecting, expanding and promoting the sustainable management of woods and forests and increasing their value to society and the environment. Forest Live is an independent programme organised by Forestry England to bring forests to new audiences. Money raised has contributed to a wide range of projects, from wildlife conservation to making improvements for visitors.

Role Description

The Forest Live team are looking for people to help us steward and litter pick around the concert arena. The details of role will involve

- Marshalling queues to helping customers arriving at the arena
- Picking up litter using a handheld litter picking device
- Keeping the arena entry gate areas clean and tidy
- Emptying bins and re stocking with new bin bags, carrying full bin bags to the skip area
- Helping customers with any questions for queries they may have

What's involved?

Before your shift you will need to complete an online induction covering information about the event and health and safety. Your shift will start with a briefing where we'll go through everything you'll need to know about the event. You'll then go with your team leader to have a tour of the site where they point out all the key areas and facilities are and will show you the location of the bins and skips. You'll get a break part way through the evening to get something to eat and have a walk around the concert. When the concert finishes, you'll assist with picking up litter left in the arena.

This is quite a physical role involving walking around the arena before, during and after the concert to keep it clear of litter and report any issues to staff. You will be required to lift full bin bags and carry them to skip locations on the outskirts of the arena. The arena is part of our forest and on grass/uneven ground with slopes.

We'd like you to

- Have a friendly personality and enjoy meeting people
- Be hard working
- Enjoy working as part of a team

We will

- Brief you on the event and the details of your role
- Provide you with a hi-viz tabard and any other personal protective equipment required for your role.
- Provide a litter picker, gloves and bags for litter picking
- Provide you with a sandwich meal pack and hot and cold drinks.



Forest Live - Accessible Platform Assistant

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Forestry England is the government department responsible in England for protecting, expanding and promoting the sustainable management of woods and forests and increasing their value to society and the environment. Forest Live is an independent programme organised by Forestry England to bring forests to new audiences. Money raised has contributed to a wide range of projects, from wildlife conservation to making improvements for visitors.

Role Description

The Forest Live team are looking for people to assist customers on the accessible viewing platform located in the concert arena. This is a challenging but rewarding role and is key role to ensure customers have a great concert experience. The details of role will involve

- Meeting and greeting customer and providing assistance if needed
- Managing access to the accessible platform balancing the needs of different groups of customers
- Working with security to sensitively manage access to the accessible toilet
- Providing information to customers about the facilities available in the arena

What's involved?

Before your shift you will need to complete an online induction covering information about the event and health and safety. Your shift will start with a briefing where we'll go through everything you'll need to know about the event. You'll then go to the arena where you team leader will point out the key areas and facilities including the accessible entrance, platform and toilets. You'll get a break part way through the evening to get something to eat and have a walk around the concert. After the concert you will oversee customers leaving the accessible platform. We'll then ask you to assist the arena team with litter picking.

We'd like you to

- Have a friendly personality and enjoy meeting people
- Be caring and compassionate
- Enjoy working as part of a team
- Have good communication skills

We will

- Provide you with an accessibility briefing
- Brief you on the event and the details of your role
- Provide you with a hi-viz tabard and any other personal protective equipment required for your role.
- Provide a litter picker, gloves and bags for litter picking
- Provide you with a sandwich meal pack and hot and cold drinks.

Forest Live - Accessible Parking Meet & Greet

About us

Forestry England is the government department responsible in England for protecting, expanding and promoting the sustainable management of woods and forests and increasing their value to society and the environment. Forest Live is an independent programme organised by Forestry England to bring forests to new audiences. Money raised has contributed to a wide range of projects, from wildlife conservation to making improvements for visitors.

Role Description

The Forest Live team are looking for people to meet and greet customers in the accessible parking area and to provide any information required to ensure customers have a great concert experience. The details of role will involve

- Meeting and greeting customer and providing assistance if needed
- Providing information to customers about how to get to the arena and the facilities that are available
- Helping customers with any general questions or queries they may have

This role may include assisting with litter picking if required.

What's involved?

Before your shift you will need to complete an online induction covering information about the event and health and safety. Your shift will start with a briefing where we'll go through everything you'll need to know about the event. You'll then go to accessible parking area where you team leader will go through the details of your role. You'll get a break part way through the evening to get something to eat and have a walk around the concert. After the concert you will oversee customers getting back to their cars.

We'd like you to

- Have a friendly personality and enjoy meeting people
- Be caring and compassionate
- Enjoy working as part of a team
- Have good communication skills

We will

- Provide you with an accessibility briefing
- Brief you on the event and the details of your role
- Provide you with a hi-viz tabard and any other personal protective equipment required for your role.
- Provide you with a sandwich meal pack and hot and cold drinks.